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Clean, Safe Drinking Water from Small Community Supplies – the UK Approach

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Drinking Water Quality



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The views expressed in this presentation are those of the author and do not necessarily reflect the policies of the Scottish Government



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What will you hear?



Anita Jeram

« How Much I Love You »

- Scene setting
- A new approach to legislation
- Risk Assessment in the UK
- Some conclusions

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What will you hear?



- Scene setting
- A new approach to legislation
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Some Terminology

In Scotland drinking water is supplied by either

- statutory water undertakers – Scottish Water

or

- from “private water supplies” which equate to small community supplies



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History is on our side!



“Cooking pot” filled from running water dating from over 5000 years ago!



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Do we have a problem?

In Scotland private water supplies caused 21 out of 57 waterborne disease outbreaks between 1945 and 1978 (37%). These outbreaks gave rise to at least 9362 cases.



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Some more numbers

In Aberdeenshire (Scotland) 1750 samples analysed between 1992 and 1998. 41% failed for Total coliforms; 30% failed for *E. coli*; 15% failed for nitrate. Combined failure rate was 48%



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Characteristics of private water supply-related outbreaks – the UK experience

- Transient populations
- Inadequate/ineffective treatment
- Animal presence
- Significant rainfall preceding consumption

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How bad are small community
supplies in Scotland?

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I wouldn't
drink from that after what we've
just done behind this wall!





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What will you hear?



- Scene setting
- A new approach to legislation
- Risk Assessment in the UK
- Some conclusions

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Integrated Drinking Water Management

- Compliance monitoring
- Small samples, limited testing
- Major limitations

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Water Safety Plans

“The most effective means of consistently ensuring the safety of a drinking water supply is through the use of a comprehensive risk assessment and risk management approach that encompasses all steps in water supply from catchment to consumer.”

WHO 2004

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Components of a Water Safety Plan

- System assessment
- Identify control measures
- Management plan



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Focus on small supplies

- Inform public
- Assess water supply to see if it can meet targets
- Monitor control measures and training to maintain risks at tolerable level
- Operational monitoring
- Systematic management procedures
- Appropriate incident responses
- Programmes to upgrade/improve existing water systems

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What will you hear?



- Scene setting
- Legislative approach
- **Risk Assessment in the UK**
- Some conclusions



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UK Risk assessment protocol





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Private water supply, Aberdeenshire, Scotland





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Figure 1 – Hazard assessment matrix

	Severity of consequences				
Likelihood	Insignificant	Minor	Moderate	Major	Catastrophic
Almost certain	16	32	64	128	256
Likely	8	16	32	64	128
Moderately likely	4	8	16	32	64
Unlikely	2	4	8	16	32
Rare	1	2	4	8	16

www.privatewatersupplies.gov.uk



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Private Water Supplies

Site Search Search Home Feedback

Do you treat and assess private water supplies?

Look in this section to find the Technical Manual, Forms & Survey Templates along with Risk Assessment Case Studies.

Do you own or are you using a private water supply?

Whether you're going on holiday, use or own a private water supply this section tells you how to ensure you get a clean, safe water supply, where it comes from and how to get it tested.

www.privatewatersupplies.gov.uk

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How's it done then?





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- (1) Identify the private water supply on which to undertake the risk assessment investigation.
- (2) Confirm with the relevant person or persons who will be an appropriate contact person.
- (3) Arrange with contact person identified from (2) a mutually agreeable date/time/location to meet and undertake the investigation. **Note that the risk assessment is principally based around the source of the supply.**



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- (4) Ensure that an appropriate premise will also be available for sampling and make necessary arrangements to take a sample of the drinking water.
- (5) Prepare risk assessment forms prior to site investigation completing all sections that require historic or archived data



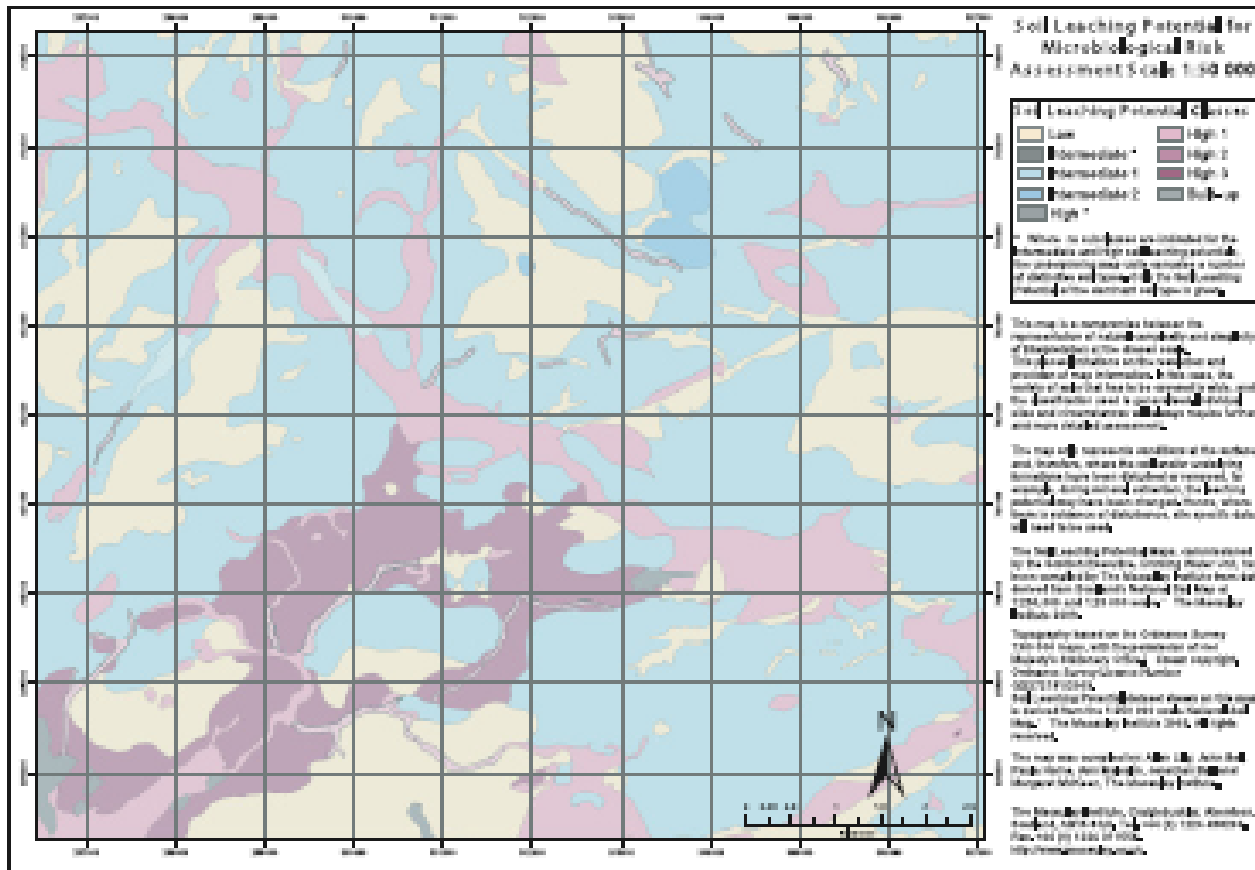
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- (6) Ensure that appropriate maps (in the UK this will be the soil leaching potential and Ordnance Survey 1:50,000) for the likely area of the source are available and take to site investigation meeting.



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Figure AA.1 Soil Leaching Potential Map for area around Knottmound Estate



Extract of
a soil leaching
potential map
taken from
Technical
Manual



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- (7) Ensure that appropriate sampling equipment and containers are available and take to site investigation meeting.
- (8) Undertake site risk assessment investigation.
- (9) Undertake appropriate sampling activities at location(s) identified in (4).



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- (10) Collate results of sampling activity into risk assessment form
- (11) Complete risk assessment form including any additional information requested at time of site investigation.
- (12) Record and file complete risk assessment form.
- (13) Send a copy of the completed risk assessment to the relevant person(s) for their records.



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Private water supply risk assessment form

WELL SUPPLY

OVERALL RISK

Section A – Supply Details

1. Supply category

Type A1 / A2 / A3 Type B (circle appropriate category)

2. Address and telephone number of responsible person

.....

.....

.....

Post Code

Telephone Number (including full STD Code)

Email Address

3. Name of person (or persons) who is relevant person in relation to the supply

(a)

(b)

(c)

(d) details of additional sheets

4. Address of relevant person (or persons) (if different from above)

(a)

.....

.....

Post Code

Telephone Number (including full STD Code)

Email Address

(b)

.....

.....

Post Code

Telephone Number (including full STD Code)

Email Address

(c)

.....

.....

Post Code

Telephone Number (including full STD Code)

Email Address

(d) details of additional sheets

The Scottish Government Case study – surface-derived water supply from the Scottish Borders

- Site - Dawyck Botanical Gardens
- 28 miles south of Edinburgh
- Between 165 and 250m elevation
- Continental climate (temp range -19 to 28.5°C; annual rainfall is low between 1070 and 875mm)
- History of planting back to 1680

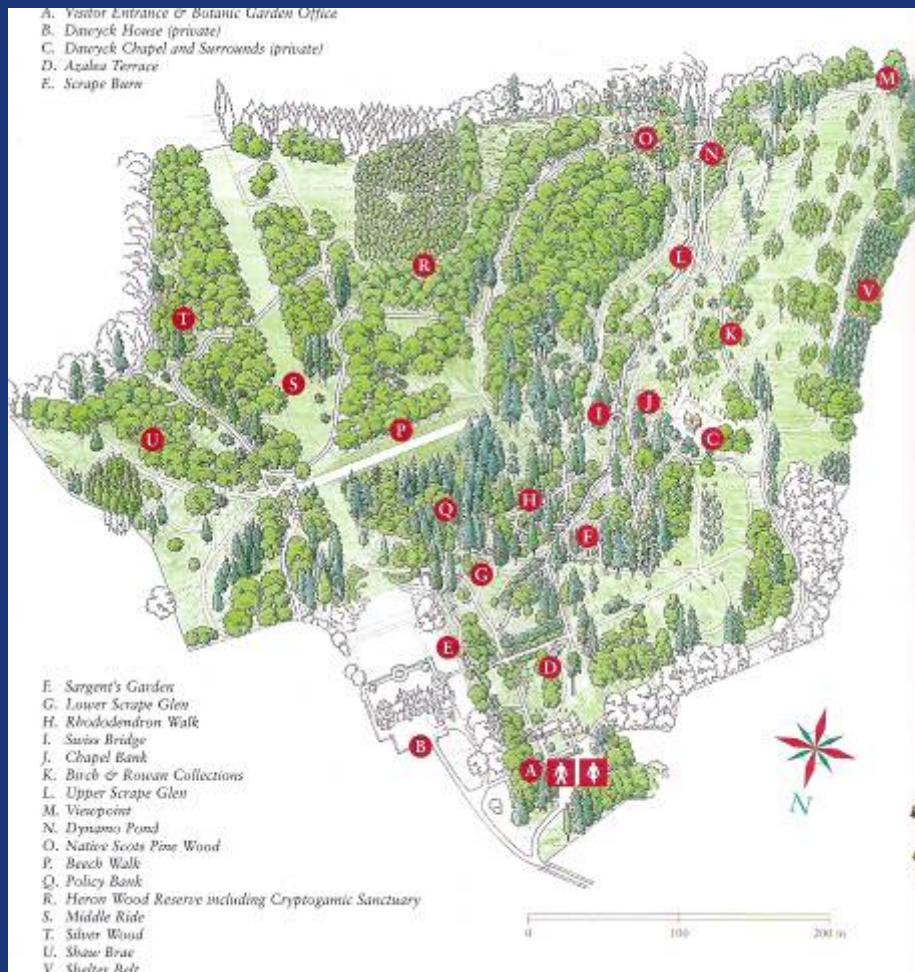


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- Water drawn from Scrape Burn
- Supplies visitor centre and 3 cottages
- 10 people in cottages with a further 7 staff at centre
- Site has around 24,000 visitors annually



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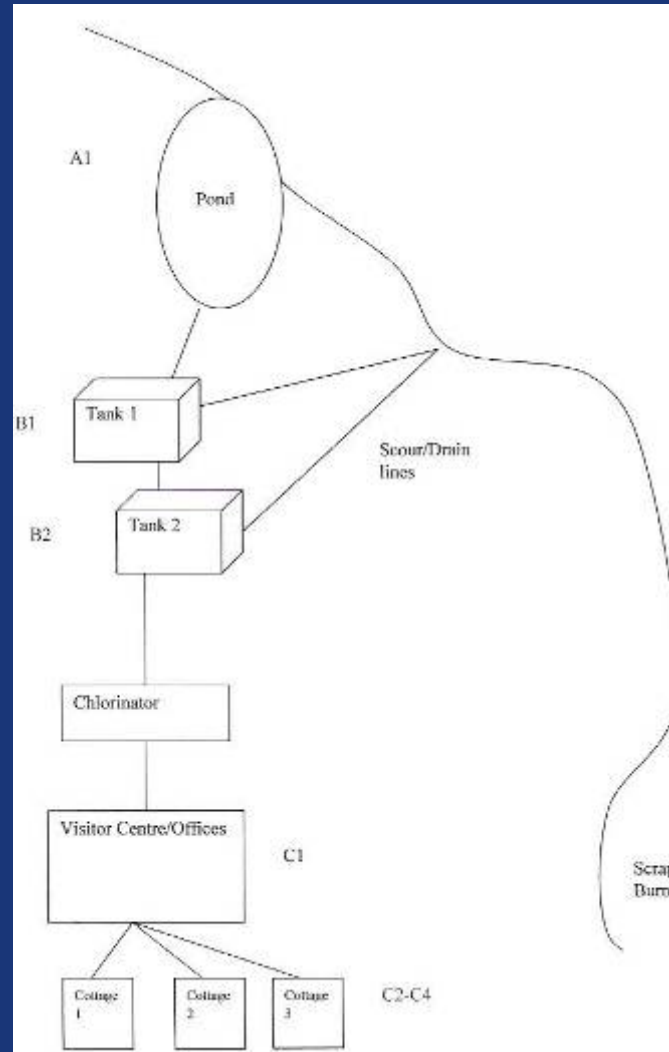


Dawyck
Botanic Garden



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Dawyck Botanic Garden Supply





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Annex 5.1 Case Study 1 Risk Assessment (part only) SURFACE SUPPLY

D (i) General site survey

Are any of the following known to be present and likely to influence water quality at the source?

	Risk Characterisation			Hazard Assessment ⁽¹⁾			
	Yes	No	SD ⁽²⁾	Likelihood	Frequency	ECOS ⁽³⁾	
33. History of livestock production (rearing, housing, grazing) – including poultry	H	L	H	H	H	0	20
34. Evidence of feedlots	M	L	H	H	0	0	30
35. Surface run-off from agricultural activity directed to flow into the watercourse?	H	L	H	-	0	0	-
36. Soil saturation with wastewater (septic tank or septic) sludge/sewer effluent?	H	L	H	-	0	0	-
37. Disposal of septic waste to land	H	L	H	-	0	0	-
38. Fertiliser or other agricultural products used on the ground (not in water or wastewater)	H	L	H	-	0	0	-
39. Runoff from roads or other paved areas	M	L	H	H	0	0	30
40. Evidence of land use change or other activity	M	L	H	H	0	0	30
41. Impacts of the presence of drinking water engineering for agricultural activities	L	H	H	-	0	0	-
42. Water disposal sites (including crop wash, car parks, rubbish and household waste disposal, landfill or incinerator including on-farm incinerators)	H	L	H	-	0	0	-
43. Disposal sites for animal manure	H	L	H	-	0	0	-
44. Uncontrolled liquid discharge (including engine oils, oil, hydraulic fluid, etc.)	H	L	H	-	0	0	-
45. Overage pipes, valves or flowmeters (e.g. leading to 1 flow meter tank)	H	L	H	-	0	0	-
46. Overage effluent exposure	H	L	H	-	0	0	-
47. Overage effluent discharge to adjacent watercourse (before permit)	H	L	H	-	0	0	-
48. Evidence of flow of pollution (including flow of) into water	H	L	H	-	0	0	-
49. Evidence of industrial activity likely to generate contamination to flow	H	L	H	-	0	0	-

D (ii) Supply survey

Are any of the following known to occur at the head works site or in relation to the supply?

	Risk Characterisation			Hazard Assessment ⁽¹⁾			
	Yes	No	SD ⁽²⁾	Likelihood	Frequency	ECOS ⁽³⁾	
40. Is the water source protected from animal faeces (e.g. manure, slurry, etc.)?	H	L	H	H	0	0	20
41. Is the water source protected from surface runoff (e.g. surface water, surface water, etc.)?	H	L	H	H	0	0	20
42. Is the water source protected from surface runoff (e.g. surface water, surface water, etc.)?	H	L	H	-	0	0	-
43. Is the water source protected from surface runoff (e.g. surface water, surface water, etc.)?	H	L	H	-	0	0	-
44. Is the water source protected from surface runoff (e.g. surface water, surface water, etc.)?	H	L	H	-	0	0	-
45. Is the water source protected from surface runoff (e.g. surface water, surface water, etc.)?	H	L	H	-	0	0	-
46. Is the water source protected from surface runoff (e.g. surface water, surface water, etc.)?	H	L	H	-	0	0	-
47. Is the water source protected from surface runoff (e.g. surface water, surface water, etc.)?	H	L	H	-	0	0	-
48. Is the water source protected from surface runoff (e.g. surface water, surface water, etc.)?	H	L	H	2	0	0	5
49. Is the water source protected from surface runoff (e.g. surface water, surface water, etc.)?	H	L	H	2	0	0	10

D (iv) Overall risk assessment

(a) Risk characterisation

The overall risk assessment for the source is taken as the highest individual risk category identified from each of the two surveys.

The overall risk characterisation category will be recorded as the risk assessment score for the source.

Survey Section	Risk Characterisation Category
General Site Survey	MEDIUM
Supply Survey	MEDIUM
Overall Risk	MEDIUM

(b) Hazard assessment

Individual components in each of the surveys with a hazard assessment score of 32 or greater should be considered as priority candidates for remedial works capable of reducing the overall risk characterisation category.



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Q23 History of livestock production (rearing, housing, grazing)
- including poultry



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Q 24 – Evidence of wildlife



Scrape Burn catchment showing signs of erosion on heather grouse moor at source of the burn



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Annex 5.1 Case Study 1 Risk Assessment (part only) SURFACE SUPPLY

D (i) General site survey

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	Risk Characterisation			Hazard Assessment ⁽¹⁾			
	Yes	No	SD ⁽²⁾	Likelihood	Frequency	ECOS ⁽³⁾	
33. History of livestock production (rearing, housing, grazing) – including poultry	H	L	H	H	H	0	20
34. Evidence of feedlots	M	L	H	H	0	0	30
35. Surface run-off from agricultural activity directed to flow into the watercourse	H	L	H	-	0	0	-
36. Soil saturation with wastewater (sewerage or sewage) sludge/sewer applications	H	L	H	-	0	0	-
37. Disposal of organic waste to land	H	L	H	-	0	0	-
38. Farm waste (solid) storage shed on the ground (not in water or treatment)	L	L	H	-	0	0	-
39. Runoff from off-road storage shed or store	H	L	H	-	0	0	-
40. Farmyard slurry	M	L	H	H	0	0	30
41. Impervious or low permeability of existing water engineering for agricultural use/land	L	H	H	-	0	0	-
42. Water storage sites (including crop tank, oil tank, rubbish and household waste storage, landfill or incinerator including on-farm incinerators)	H	L	H	-	0	0	-
43. Disposal sites for animal manure	H	L	H	-	0	0	-
44. Unsewered houses (sewerage including septic tanks, pit latrines, cesspools)	H	L	H	-	0	0	-
45. Overgrown pipes, valves or structures (e.g. leading to 1 flow depth tank)	H	L	H	-	0	0	-
46. Overgrown flood defences	H	L	H	-	0	0	-
47. Overgrown flood defences in adjacent watercourse (below ground)	H	L	H	-	0	0	-
48. Evidence of fire at premises (including fire-fight) near water	H	L	H	-	0	0	-
49. Evidence of industrial activity likely to generate contaminants to flow	H	L	H	-	0	0	-

D (ii) Supply survey

Are any of the following known to occur at the head works site or in relation to the supply?

	Risk Characterisation			Hazard Assessment ⁽¹⁾			
	Yes	No	SD ⁽²⁾	Likelihood	Frequency	ECOS ⁽³⁾	
40. Inadequate treatment (non-removal) taken to remove or reduce sources (e.g. oil)	H	L	H	H	H	0	20
41. Contaminated tanks (e.g. collection, treatment, holding tanks, flow-protection tanks) at or adjacent to premises	H	L	H	H	0	0	20
42. Inadequate ground at the supply network, particularly regarding ground water ingress, farm or tank spillage potential?	H	L	H	-	0	0	-
43. No maintenance (including site cleaning) undertaken in the premises (12 months)?	H	L	H	-	0	0	-
44. If present, under what regime for property (i) does not have a licence (and if not)?	H	L	H	-	0	0	-
45. Under what law are flows directed to the tank (12 months)?	H	L	H	-	0	0	-
46. Any part of any part of the treatment equipment has not been checked for compliance with the manufacturer's instructions in the last (12 months)?	L	L	H	-	0	0	-
47. If present, what is the (12) type of an operating?	H	L	H	-	0	0	-
48. Is there a significant change in the level and flow of water throughout the year?	H	L	H	2	0	0	5
49. Is there a significant change in the appearance of the water (colour, turbidity – conditional) after being treated in the tank?	H	L	H	2	0	0	10

D (iv) Overall risk assessment

(a) Risk characterisation

The overall risk assessment for the source is taken as the highest individual risk category identified from each of the two surveys.

The overall risk characterisation category will be recorded as the risk assessment score for the source.

Survey Section	Risk Characterisation Category
General Site Survey	MEDIUM
Supply Survey	MEDIUM
Overall Risk	MEDIUM

(b) Hazard assessment

Individual components in each of the surveys with a hazard assessment score of 32 or greater should be considered as priority candidates for remedial works capable of reducing the overall risk characterisation category.

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Q30 – Forestry activity

Sump oil on trackway

Found after forestry operations

Scrape Burn is down slope on the right of the picture just out of shot.



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	Yes	No	SD ⁽²⁾	Likelihood	Frequency	ECOS ⁽³⁾	
33. History of livestock production (rearing, housing, grazing) – including poultry	H	L	H	H	H	0	20
34. Evidence of feedlots	M	L	H	H	0	0	30
35. Surface run-off from agricultural activity directed to flow into the watercourse?	H	L	H	-	0	0	-
36. Soil saturation with water (irrigation or drainage) during recent applications?	H	L	H	-	0	0	-
37. Disposal of organic waste to land	H	L	H	-	0	0	-
38. Farm waste (solid) stored on the ground (not in bins or containers)	H	L	H	-	0	0	-
39. Runoff from stored solid waste to watercourse	H	L	H	-	0	0	-
40. Farmyard slurry	M	L	H	H	0	0	30
41. Impurities of the product of drinking water engineering for agricultural use	L	H	H	-	0	0	-
42. Water disposal sites (including crop, soil, or peat, rubbish and household waste disposal, landfill or incinerator including on-farm incinerators)	H	L	H	-	0	0	-
43. Disposal sites for animal manure	H	L	H	-	0	0	-
44. Unsewered houses (including mobile homes, caravans, etc.)	H	L	H	-	0	0	-
45. Overgrown pipes, sewers or drains (e.g. leading to 1 flow depth tank)	H	L	H	-	0	0	-
46. Overgrown drains	H	L	H	-	0	0	-
47. Overgrown drains (e.g. in culverts, manholes, etc.)	H	L	H	-	0	0	-
48. Evidence of flow of pollution (including any EC) into water	H	L	H	-	0	0	-
49. Evidence of industrial activity likely to generate contaminants to flow	H	L	H	-	0	0	-

D (ii) Supply survey

Are any of the following known to occur at the head works site or in relation to the supply?

	Risk Characterisation			Hazard Assessment ⁽¹⁾			
	Yes	No	SD ⁽²⁾	Likelihood	Frequency	ECOS ⁽³⁾	
40. Inadequate treatment from natural factors (Bacteria or viruses, protozoa, etc.)	H	L	H	H	0	0	10
41. Contaminated tanks (e.g. collection, treatment, holding tanks, for distribution) with an out-let quality problem	H	L	H	H	0	0	10
42. Inadequate ground at the supply network, particularly regarding ground water ingress, from on-farm storage practices?	H	L	H	-	0	0	-
43. No maintenance (including site cleaning) for flow indicators in the pipeline (12 months)?	H	L	H	-	0	0	-
44. If present, under what regime for property (i) does not have a water seal (2 years)?	H	L	H	-	0	0	-
45. Under what flow rate (m³/s) in the last 12 months?	H	L	H	-	0	0	-
46. Any part of any part of the treatment equipment has not been checked for compliance with the manufacturer's instructions in the last 12 months?	H	L	H	-	0	0	-
47. If present, ultraviolet (UV) lamps are not operating?	H	L	H	-	0	0	10
48. Is there a significant change in the level and flow of water throughout the year?	H	L	H	2	0	0	5
49. Is there a significant change in the appearance of the water (colour, turbidity – conditional) after being treated in the works?	H	L	H	2	0	0	10

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Q40 – Supply network constructed from material liable to fracture

Tanks

Air vent



Air vent and tanks at Dawyck Botanic Garden



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Overflow pipe

Scour (drain) pipe from tanks

Q41 – Intermediate tanks are not adequately protected





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Annex 5.1 Case Study 1 Risk Assessment (part only) SURFACE SUPPLY

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35. Surface run-off from agricultural activity directed to flow into the watercourse	H	L	H	-	0	0	-
36. Soil saturation with wastewater (septic tank or septic) effluent/sewer effluent	H	L	H	-	0	0	-
37. Disposal of septic waste to land	H	L	H	-	0	0	-
38. Fertiliser or other agricultural products on the ground (not in water or wastewater)	H	L	H	-	0	0	-
39. Runoff from roads or other paved areas	M	L	H	H	0	0	30
40. Evidence of land use change or other activity	M	L	H	H	0	0	30
41. Impacts of the presence of drinking water infrastructure for agricultural activities	L	H	H	-	0	0	-
42. Water disposal sites (including sewage tank, on-pipe, off-pipe and infiltration water disposal, landfill or incinerator including on-farm incinerators)	H	L	H	-	0	0	-
43. Disposal sites for animal manure	H	L	H	-	0	0	-
44. Uncontrolled liquid discharge (including engine oils, oil, hydraulic fluid, etc.)	H	L	H	-	0	0	-
45. Overage pipes, valves or flowmeters (e.g. leading to 1 flow night tank)	H	L	H	-	0	0	-
46. Overage effluent exposure	H	L	H	-	0	0	-
47. Overage effluent discharge to adjacent watercourse (before permit)	H	L	H	-	0	0	-
48. Evidence of fire at premises (including fire-fight) water access	H	L	H	-	0	0	-
49. Evidence of industrial activity likely to generate contaminants to flow	H	L	H	-	0	0	-

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41. Is the water source protected from surface runoff (e.g. surface water, seepage, etc.)?	H	L	H	H	0	0	20
42. Is the water source protected from surface runoff (e.g. surface water, seepage, etc.)?	H	L	H	-	0	0	-
43. Is the water source protected from surface runoff (e.g. surface water, seepage, etc.)?	H	L	H	-	0	0	-
44. Is the water source protected from surface runoff (e.g. surface water, seepage, etc.)?	H	L	H	-	0	0	-
45. Is the water source protected from surface runoff (e.g. surface water, seepage, etc.)?	H	L	H	-	0	0	-
46. Is the water source protected from surface runoff (e.g. surface water, seepage, etc.)?	H	L	H	-	0	0	-
47. Is the water source protected from surface runoff (e.g. surface water, seepage, etc.)?	H	L	H	-	0	0	-
48. Is the water source protected from surface runoff (e.g. surface water, seepage, etc.)?	H	L	H	2	0	0	5
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Scrape Burn showing wind fallen logs carried by the burn when in spate

Pond formed from Scrape Burn used as source of drinking water supply at Dawyck Garden

(Note gravel deposits washed into the pond during spate flows)



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Case Study - conclusions

- Overall risk HIGH
- Interventions/action plan to include
 - Reduce access of animals to burn
 - Control forestry activity
 - Protect drain and scour lines
 - Identify pipe materials
 - Be aware that heavy rainfall can have detrimental effects on water quality in this system

🇪🇺 The Scottish Government



Risk assessment -
not just for humans!



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Case Study - Acknowledgements

Forbes Shepard, Scottish Borders Council

Susan Napier, Scottish Borders Council

David Knott, Curator, Dawyck Botanic Garden, Stobo





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What have you heard?



- Scene setting
- A new approach to legislation
- Risk Assessment in the UK
- **Some conclusions**

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Small Community Supply Management Network (WHO)

Objectives:

To promote the achievement of substantive and sustainable improvements to the safety of community water supplies around the world, particularly in rural areas, in order to meet the MDGs related to water and sanitation.

The Network is a **platform** for:

Advocacy

Innovative research

Good practice/lesson learning

Widespread information sharing





The Scottish Government

Partnerships for Achieving Millennium Development Goals in Armenia?

then how about

Small Community Supply Management Network

Contact the Network via

Donald.reid@scotland.gsi.gov.uk or

mercerj@who.int



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“The moment you’re born you’re done for”

Arnold Bennett

27 May 1867 – 27 March 1931

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And remember about the Small Community Supply Management Network